

# BRITISH TRIATHLON STRATEGIC PLAN: 2019-2024

### **OUR VISION**

Great experiences through swim, bike, run.

# **OUR MISSION**

To develop an environment that makes Britain the world's leading triathlon nation; enabling success and increasing participation.

# **OUR VALUES**

# WE ARE PEOPLE CENTRED

- We openly support and challenge each other
- We are customer focused
- We nurture communities

# WE ARE AMBITIOUS

- We are dynamic
- We are innovative and creative
- We are passionate about doing our best
- We create positive impact

# WE ARE INCLUSIVE

- We remove barriers to involvement
- We connect people
- We have fun
- We work in partnership

# WE DO WHAT'S RIGHT

- We are honest and respectful
- We practice clean sport
- We are accountable

# **OUR GOALS: BY 2024**

#### **MORE PARTICIPANTS**

We will grow the sport through innovative and inclusive programmes.

#### **GROWING MEMBERSHIP**

We will retain and grow membership of the Home Nations through the provision of compelling products and services and outstanding customer focus.

#### **GREAT CLUBS**

We recognise that clubs are the core of our sport and will support them to provide members and new participants with a consistently great experience.

#### **WINNING ATHLETES**

We will ensure that British Olympic and Paralympic athletes are the best prepared and supported on the start line.

# **OUR ENABLING GOALS**

#### **EXCEPTIONAL PEOPLE**

We will develop, resource and deploy the staff, volunteers and contractors needed to deliver this strategy.

#### **OUTSTANDING EVENTS**

We will support and/or deliver events that enable the achievement of this strategy.

#### **EXCELLENT ORGANISATION**

We will operate to the highest standards of governance and maintain and develop positive relationships internationally.

#### **ELEVATED PROFILE**

We will raise the profile of triathlon and multi-sport and seek commercial partnerships to accelerate the achievement of this strategy.

# **HOW WILL WE DO THIS?**

We will identify the roles of British Triathlon and the Home Nations for each strategic goal and set annual objectives aligned to these long-term goals.

### HOW WILL WE KNOW IF WE ARE WINNING?

We will monitor our progress against these goals via an annual scorecard. The management teams will report to the Boards on a quarterly basis and action plans and budgets will be aligned to the annual scorecard. We will conduct a comprehensive review of progress at the mid-point of the plan.







